



SOC 2 AUDIT PREPARATION AND COMPLIANCE SUPPORT

EXECUTIVE SUMMARY

New Angle Systems LLC engaged IDT LLC to support its efforts in meeting the ongoing requirements of SOC 2 compliance. As part of its commitment to delivering secure and reliable services to the market, the company must maintain a valid SOC 2 report annually. To help fulfill this obligation, IDT was brought in to provide end-to-end support across both AWS and on-premises production environments. This included ensuring adherence to SOC 2 controls, identifying and mitigating potential risks, and participating in the audit process alongside the client.

IDT was instrumental in helping us navigate the SOC 2 audit process with confidence. Their structured approach, technical expertise, and consistent support made a complex process far more manageable. We appreciated how closely they worked with our team throughout each phase. We highly recommend IDT to any organization looking for a reliable and knowledgeable partner in achieving and maintaining SOC 2 compliance.

Eric Saito - Principal
New Angle Systems LLC

THE CHALLENGE

To align with client expectations and industry standards, New Angle Systems LLC is required to demonstrate annual compliance with SOC 2 criterias. This involves validating that all relevant controls are met across both AWS-hosted and colocation-based workloads within its production environment. Given the scope and complexity of compliance requirements, the company sought specialized support to help interpret auditor feedback, implement necessary remediation, and guide internal teams through the audit preparation process. In order to meet tight compliance timelines and maintain operational readiness, a trusted partner was needed to assist with assessment, improvement planning, and active involvement during audit sessions.

IDT SOLUTION

IDT performed a comprehensive assessment of New Angle Systems LLC AWS and colocation production environments, closely aligned with the control requirements outlined by the SOC 2 auditor. This involved identifying any compliance risks or gaps and collaborating with the client to implement the necessary improvements to meet control objectives.

Beyond the initial assessment and remediation planning, IDT remained actively involved throughout the entire audit preparation and execution cycle. The team supported New Angle Systems LLC by participating directly in audit sessions and ensuring that all technical and procedural requirements were addressed effectively. IDT's role extended across advisory, technical, and procedural support to help the client move confidently through each stage of the audit lifecycle.

THE BENEFITS

With IDT's structured support, New Angle Systems LLC successfully prepared its production environments to meet SOC 2 compliance requirements. The collaborative approach enabled the client to address auditor feedback efficiently and close compliance gaps within the required timeframe.

IDT's involvement provided added clarity and assurance throughout the process, from control assessment to auditor interaction. This not only helped the client meet external expectations with confidence but also strengthened their internal compliance posture. As a result, New Angle Systems LLC reinforced its commitment to secure and reliable service delivery, supporting trust and continuity in its relationships with customers and stakeholders.

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