



DEVELOP AND IMPLEMENT OBSERVABILITY SOLUTION FOR A NEW PRODUCT

EXECUTIVE SUMMARY

SavvyMoney Inc. partnered with IDT to design and implement a comprehensive observability solution to support the launch of a new analytics platform. The goal was to ensure performance, availability, and reliability across AWS infrastructure, ECS services, third-party integrations, and user authentication—enabling proactive issue detection and uninterrupted user experience.

IDT delivered a comprehensive observability solution that gave us full visibility into the performance and reliability of our new analytics platform. Their ability to move quickly without compromising quality was critical to meeting our launch timeline. With real-time diagnostics and streamlined monitoring across our infrastructure, we're now able to detect and respond to issues before they affect users. We strongly endorse IDT for organizations committed to developing robust, data-driven systems that enhance resilience and efficiency.

Michael York
VP, Information Security and DevOps
SavvyMoney Inc.

THE CHALLENGE

As SavvyMoney prepared to launch a new analytics platform, gaining visibility into critical components of the new product became a key priority. Focus areas included AWS infrastructure, ECS-based services, networking, data flows, and external service integrations. To align with a time-sensitive product development timeline, the customer requested that the full observability solution be developed and deployed in the production environment with urgency.

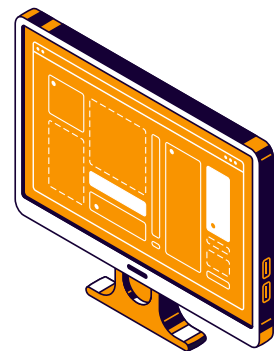
IDT SOLUTION

IDT architected and implemented a tailored monitoring framework covering infrastructure performance, ECS workloads, authentication flows, and third-party service integrations. The solution included visibility into network behavior and data-level metrics across AWS-hosted components. This provided real-time insights, alerting, and diagnostics to help the customer maintain high availability and performance standards for their new product.

THE BENEFITS

With the observability solution in place, SavvyMoney gained real-time visibility into its infrastructure and application components, allowing for early detection of issues across the stack. Monitoring of performance, availability, and data flows ensured that problems could be identified and addressed before impacting the end-user experience.

The integration of network and service-level insights enabled teams to respond more quickly and with better context. This reduced time to resolution and helped maintain the stability required for a successful product launch. By equipping SavvyMoney with continuous diagnostics and alerting, the solution strengthened operational confidence and supported the reliable delivery of their new product.



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