



HAWAII ACCOUNTING FIRM USED AWS WORKSPACES AS A VIRTUAL WORKSPACE SOLUTION

EXECUTIVE SUMMARY

TM Group LLC is an accounting and tax planning company for Hawaii's small and mid-sized construction companies. In addition, the TM Group provides its customers with the innovative and professional assistance required to get to the next level of success.

We were looking for a reliable and secure remote work environment that could support our staff across multiple time zones—and IDT delivered. They guided us through every step, from planning to deployment, with a clear understanding of our operational needs. With AWS WorkSpaces in place, we now have a stable, low-maintenance virtual workspace that supports both our team and our clients without added complexity. IDT was a key partner in making this transition smooth and successful.

Tatiana Johnson, Owner
TM Group LLC

THE CHALLENGE

The recent years highlighted the value and importance of the "accountant-as-a-service" model, particularly for startups and small businesses. With its headquarters in Hawaii, TM Group needed to serve customers across the states. It required the staff to be spread across different time zones and necessitated a reliable and consistent remote work environment for all employees.

After evaluating various options, TM Group LLC determined that they needed a virtual desktop infrastructure (VDI) that met specific availability and fault tolerance requirements.

IDT SOLUTION

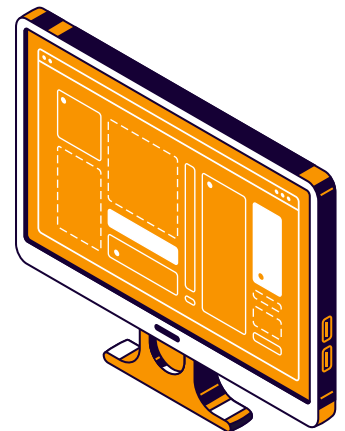
During the initial discovery phase, IDT gathered TM Group's requirements for the desired remote workplace, including the use case scenarios, applications, user management, security, reliability, and backup. After the analysis and research, it was determined that the ideal solution for the customer would be a Desktop-as-a-Service (DaaS) based on AWS WorkSpaces. This service offered a fully managed ecosystem that fulfilled all the necessary criteria for reliability, redundancy, and compliance out of the box.

TM Group agreed with the proposal, and IDT developed the detailed implementation plan.

The solution included the integration of AWS WorkSpaces VDI service with TM Group's Active Directory using AD Connector service. To ensure high availability, AWS WorkSpaces was deployed across two Availability Zones and two AWS Regions.

THE BENEFITS

TM Group now has a robust and fully functional remote work environment for their employees. The solution is entirely managed by AWS, resulting in minimal running costs for TM Group due to reduced management overhead and no concerns about Windows licensing details.



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